



**d.** Public Space Regulation Division (PSRD)

May 30, 2018

## DDOT Announces Enhanced Emergency No Parking/Reserved Parking Signs

**(Washington, DC)** - The District Department of Transportation (DDOT) announced the implementation of an enhanced Emergency No Parking/Reserved Parking Sign (ENP/RP) program. The enhanced signs provide information in a clearer format to help residents understand exactly when parking is restricted. The enhanced signs also provide updated instructions for posting and verifying signs to ensure correct placement.

The new signs were in effect in the public space, **Friday, June 1, 2018**. Between June 1 and June 30, DDOT offered a transition period, allowing holders of long-term reserved parking permits, such as construction sites, to switch all current signs to the enhanced format. During the transition period, [Transportation Online Permitting System \(TOPS\)](#) users are encouraged to prepare for the enforcement phase by familiarizing themselves with the enhanced signs. By Sunday, July 1, 2018, all ENP/RP signs should be in the enhanced format as DDOT has been enforcing the signs since then.

"We are constantly looking for ways to improve the customer experience with DDOT and these new signs are another step in that direction," said DDOT Director Jeff Marootian. "These new enhancements improve the TOPS interface and clarity of the signage, and should eliminate some of the confusion people encounter when requesting no parking signs, and parking in areas where the signs are posted."

ENP/RP signs are used by individuals or businesses who have paid to temporarily occupy public space at various locations for a certain time limit. All permits are obtained and issued through TOPS. DDOT's Public Space Regulation Division worked closely with various stakeholders and the community to create the following key enhancements on the front and the back of the signs.

### The front of the sign includes:

- Specific days of the week that are restricted
- Specific hours for the restriction
- Location and number of spaces
- Owners' contact information

### The back of the sign includes:

- Cleaner layout and readability
- Photos for sign verification
- Photos for how to post signs
- Information on verifying ENP/RP signs online

Questions about the signage should be directed to the Public Space Regulation Division at (202) 442-4670.

For more information about TOPS, please visit [www.tops.ddot.dc.gov](http://www.tops.ddot.dc.gov).

Questions can be directed to PSRD's Customer Relations Branch at (202) 442-4670.

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*The mission of the District Department of Transportation (DDOT) is to enhance the quality of life for District residents and visitors by ensuring that people, goods, and information move efficiently and safely with minimal adverse impact on residents and the environment. Follow us on Twitter for transportation-related updates and more; like us on Facebook and Instagram. Visit the website at [www.ddot.dc.gov](http://www.ddot.dc.gov). Visit [goDCgo.com](http://goDCgo.com) for more information on transportation options in the District.*