



# Update on the DC Department of Public Works (DPW) Operating Status during COVID-19 Emergency

## What is our operating status?

DPW remains operational. However, through the duration of the health emergency, some residential services have been suspended.

## How does this impact what we do?

- Trash and recycling collection will continue as scheduled.
- Residential mowing continues but may be delayed.
- Residential street sweeping is suspended.
- Ticketing for safety violations (e.g., blocking a fire hydrant) continues.
- The following ticketing is suspended:
  - Emergency no parking violations (vehicles will be relocated without charge and will not be ticketed)
  - Expired District license plates and inspection stickers
  - Expired residential parking permits
  - Expired meters
- Vehicle booting and towing are suspended.
- Document shredding is suspended. Residents are encouraged to place non-sensitive documents directly in recycle bins without using plastic bags.
- All resident solid waste drop-offs at the Ft. Totten Transfer Station, including hazardous waste and e-cycling, are suspended. Residents are encouraged to safely store hazardous waste and electronics until drop-offs resume.
- Resident mulch pick-up is suspended.
- Food waste drop-off is suspended, if the farmers' market where it occurs has also suspended its operations.

## How does this impact our physical locations?

- DPW remains open and operational with essential staff.
- The following sites are closed to the public. Only District employees and vendors are permitted:
  - Ft. Totten and Benning Road transfer stations, which is the trash and recycling dump for DPW and private collectors.
  - W Street lot for trash and recycling vehicles; deployment site for collectors.
  - Reno Road and RFK Stadium lot for trash and recycling vehicles; deployment site for collectors.
  - Blue Plains lot for towed vehicles.
  - West Virginia Avenue site for District fleet vehicle storage and maintenance.
  - Reeves Center - DPW administration.

### What else are we offering to meet your needs?

As part of our continued effort to slow the spread of coronavirus infections in DC and the region, Mayor Bowser announced agency-specific policies that are designed to keep District Government employees and residents safe, while continuing to provide vital services to District residents, businesses, and visitors, as we respond to this health emergency. Residents are encouraged to call or use the 311 app to answer questions about services, as well as follow DPW on Twitter (@DCDPW) for the latest updates.

### What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

### Where should you go if you have questions?

For questions about DPW or any of the services we provide and information on any future changes, please contact us at 202-673-6833 or [dpw@dc.gov](mailto:dpw@dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).